



Empowered by innovation **NEC**



360-degree  
communication

# NEC's UNIVERGE SV8100

The ultimate in unified communications



## Why choose UNIVERGE SV8100?

The SV8100 is a unique communication solution for up to 500 users. It's expandability means it can work at any level, from a technically superb phone system, to a truly advanced unified communications platform.

Business performance is improved significantly by making an entire workforce more reachable wherever they are based.

Part of the UNIVERGE 360 portfolio, the SV8100 creates '360-degree communication' encompassing fixed, mobile and converged communication such as e-mail, presence and instant messaging. In short, it makes Unified Communication a reality.

### Key features:

- Unique interchangeable handset design
- Unique Netlink survivability between branches
- Unique Bluetooth handset
- Modular architecture for economical scalability
- VoIP and traditional voice support
- Aggressively priced
- Embedded applications including voice mail
- Mobile Extensions at no extra cost



## Why choose NEC?

- A leading global enterprise telephony solution provider
- Empowering our customers through over 100 years of experience in IT and Networking
- Spanning the full spectrum of ICT products and solutions
- Invests over £2 billion in research and development every year
- Employs more than 150,000 people worldwide
- Japan's largest supplier of telephony solutions to the SME sector
- The only global company in the world's top 5 in both computers and communications
- Environmentally friendly company policy
- Unsurpassed UK technical support & logistics

## Powerfully versatile

**The SV8100 is the ideal communication solution for almost any workplace - here are just a few examples:**

**The Small Office** - Aggressively priced compared to other smaller systems, but with enormous scalability as a business grows.

**The SMB** - The SV8100 offers productivity and efficiency tools that are usually associated with more expensive large corporate systems.

**The Call Centre** - Powerful call management software ensures customer service levels, and your workforce, are optimised at all times.

**The Branch Office** - These can benefit from highly cost effective unique Netlink feature – allowing multiple systems to operate as one. Netlink also offers multiple business continuity options.

**The Homeworker** - The latest VoIP technology ensures costs are minimised, and access to system features are maximised.

**The Mobile Worker** - Whether on-site or out in the field our comprehensive mobile connectivity solutions ensure a user is contactable whenever and wherever they are. Cutting edge features such as mobile extension are delivered with no additional cost.

**Hotels & Hospitality** - A range of specific features that will enhance a guests' hospitality experience, while at the same time optimise staff efficiency.

**Healthcare Environments** - By simplifying and enhancing the communication process health professionals have more time to spend with patients. Response time is also improved substantially.

**Specialised Professions** - Legal and finance professions benefit from features such as call recording which is effortless, easily accessed and completely secure.



## Unique business handsets with an interchangeable design

**SV8100 handsets are like no other. Their modular construction means you can chop and change the design for exact business requirements. They can then be upgraded at a later stage without having to replace them - a great investment protection.**

Feature-wise, time saving features such company directories, call history and speed dials are instantly accessible. Not only does this improve productivity, it increases customer service levels too.

Top end features on the IP phones include colour touch screens and an 'Open XML interface' which provides integration with Microsoft Outlook databases and more.

### Good reasons to choose SV8100 handsets

- **Modular construction** - the interchangeable design provides easy and cost-effective upgrades, helping to future-proof a businesses investment
- **Customisable design** - choose from a range of add-on line key modules, faceplates, LCDs, keypads and even printable side panels
- **Customisable function keys** - can be adapted to the exact individual requirements of a business
- **User-friendly interface** - little or no staff training required
- **Unique Bluetooth handset option** - provides wireless freedom from a desk, also links with Bluetooth headsets & other Bluetooth devices

Bluetooth Handset  
Option - up to 50 metres wireless range

Add-on 8 line keys or  
60 DSS key module -  
ideal for receptions  
& call centres

Choice of  
keypads

Choice of function  
keys - 12, 24 or  
'Desiless' LCD

Choice of side panel  
colours with option of  
logo printing





## SV8100 Digital & IP Handsets

**Advanced business phones**  
**- easy access to system features**



### **DT310 Digital Handset**

- Available in 2 key non display or 6 key display
- Economical entry level phone
- Backlit keypad
- Handsfree working
- Easy to use soft keys / LCD prompts on display model
- Directory dial key 1000 system, 1000 group, 10 personal, 600 phone book
- Conference key
- Wall mountable

### **DT710 IP Handset - features as DT310 plus:**

- Message waiting indicator
- Low cost IP phone (ideal for office or home workers)



### **DT330 Digital Handset**

- Available in 12, 24 or 32 programmable keys
- Backlit keypad
- Hands free / speaker Phone
- Headset compatible
- Easy to use soft keys / LCD Prompts
- Directory dial: 1000 system, 1000 group, 10 personal, 600 phone book
- Navigation wheel
- Call history
- Wall mountable

### **DT730 IP Handset - features as DT330 plus:**

- Backlit LCD
- Security lock key
- XML Open interface - integrates into other applications



#### DT330 LCD Digital Handset

- User-friendly LCD function screen
- Ideal for hotdesking
- Backlit keypad
- Hands free / speaker phone
- Headset compatible
- Easy to use soft keys / LCD prompts
- Directory dial: 1000 system, 1000 group, 10 personal, 600 phone book
- Navigation wheel
- Call history
- Wall mountable

#### DT730 LCD IP Handset - features as DT330 LCD plus:

- Backlit LCD
- Security lock key
- XML Open interface - integrates into other applications

#### DT330 Digital Bluetooth Handset

- Available as 12 key telephone or DT330 add-on
- Class 1 Bluetooth – 50 metre range
- 8 programmable keys on handset
- Backlit keypad
- Hands free / speaker phone
- Headset compatible
- Easy to use soft keys / LCD prompts
- Directory dial: 1000 system, 1000 group, 10 personal, 600 phone book
- Navigation wheel
- Call history
- Wall mountable

#### DT730 IP Bluetooth Handset - features as DT330 plus:

- Backlit LCD
- Security lock key
- XML Open interface - integrates into other applications

#### DT750 IP Handset

- 7.5" colour touch screen LCD
- Backlit keypad & screen
- Security lock key
- XML open interface - integrates into other applications
- Hands free / speaker phone
- Headset compatible
- Easy to use soft keys / LCD prompts
- Directory dial: 1000 system, 1000 group, 10 personal, 600 phone book
- Navigation wheel
- Call history
- Wall mountable

# Handset function guide

## Alphanumeric display

- Backlit
- Time & date
- Extension name & number
- Incoming call info (name & number)

## Handset

- Interchangeable to Bluetooth option
- Built-in headset port

## One touch keys

Access to system features including:

- Extension dialling
- Lines / call park
- Voicemail box
- Call recording

## Speaker phone

## 7 different LCD colours

## XML Open Interface

- Integration into standard & bespoke applications eg. Microsoft® Outlook

## Soft keys

Access to system features including:

- Directories
- Voicemail
- Message waiting
- Call back
- Conference

## Mute Key

## Menu key

- Call history - redial / missed calls
- Directories
- Settings: Ring volume, back light, headset

## Adjustable stand

## Navigation wheel





## SV8100 IP DECT

### True business mobility

The SV8100 range of IP DECTs offers a more flexible way of working. Access to the main system features such as shared corporate directories mean employees are more reachable, more quickly. This increases responsiveness and in turn levels of customer service.

#### Good reasons to choose SV8100 IP DECT

- Established DECT technology - reliable & secure
- Scaleable from 1 to 256 Access Points, and even beyond
- Aggressively priced
- Makes employees more reachable, helping to increase customer service levels
- Drastically reduces mobile phone costs
- Integrated with features from the SV8100
- Wide range of handsets for all user types and environments
- Powerful text messaging and alarms enable quicker responses
- Future-proof investment - uses 'open standards' such as the open messaging interface, SIP technology and standard GAP compatibility

#### IP DECT applications:

**Text and alarm messaging** - Provides numerous uses including alerts about incidents such as a fire, nurse calls or status of industrial processes. Different priority levels can be applied to each message.

**Location Detection** - By pushing the SOS button on the phone, the system locates the position of the phone and alerts staff to provide assistance.

**Man-down** - Detects when a handset is left in a horizontal position and sends an alarm to other staff immediately for help.



#### C124

#### Cost effective entry level DECT

- Calling Name / Number, Call Logging
- Internal Directory: 40
- Headset compatible



**G355**

**Ideal for the demanding office user**

- Calling Name / Number, Call Logging
- Internal Directory: 200
- Central Directory
- SOS Alarm Key
- Location Detection
- Headset compatible

**G955**

**Ideal for office users who require advanced voice and messaging features**

- Calling Name / Number, Call Logging
- Internal Directory: 200
- Central Directory
- SOS Alarm Key
- Location Detection
- Messaging (LMRS)
- Broadcast Messaging
- Headset compatible including Bluetooth

**I755**

**Ideal for industrial or demanding environments, eg healthcare, manufacturing, retail & warehousing**

- Calling Name / Number, Call Logging
- Internal Directory: 200
- SOS Alarm Key
- Location Detection
- Man-down alarm
- Messaging (LMRS)
- Broadcast Messaging
- Headset compatible including Bluetooth

**M155 Messenger**

**Ideal for healthcare and hospitality environments**

- Calling Name / Number
- Internal Directory: 5
- SOS Alarm Key
- Location Detection
- Messaging (LMRS)
- Hands-free